

# Accountable Care



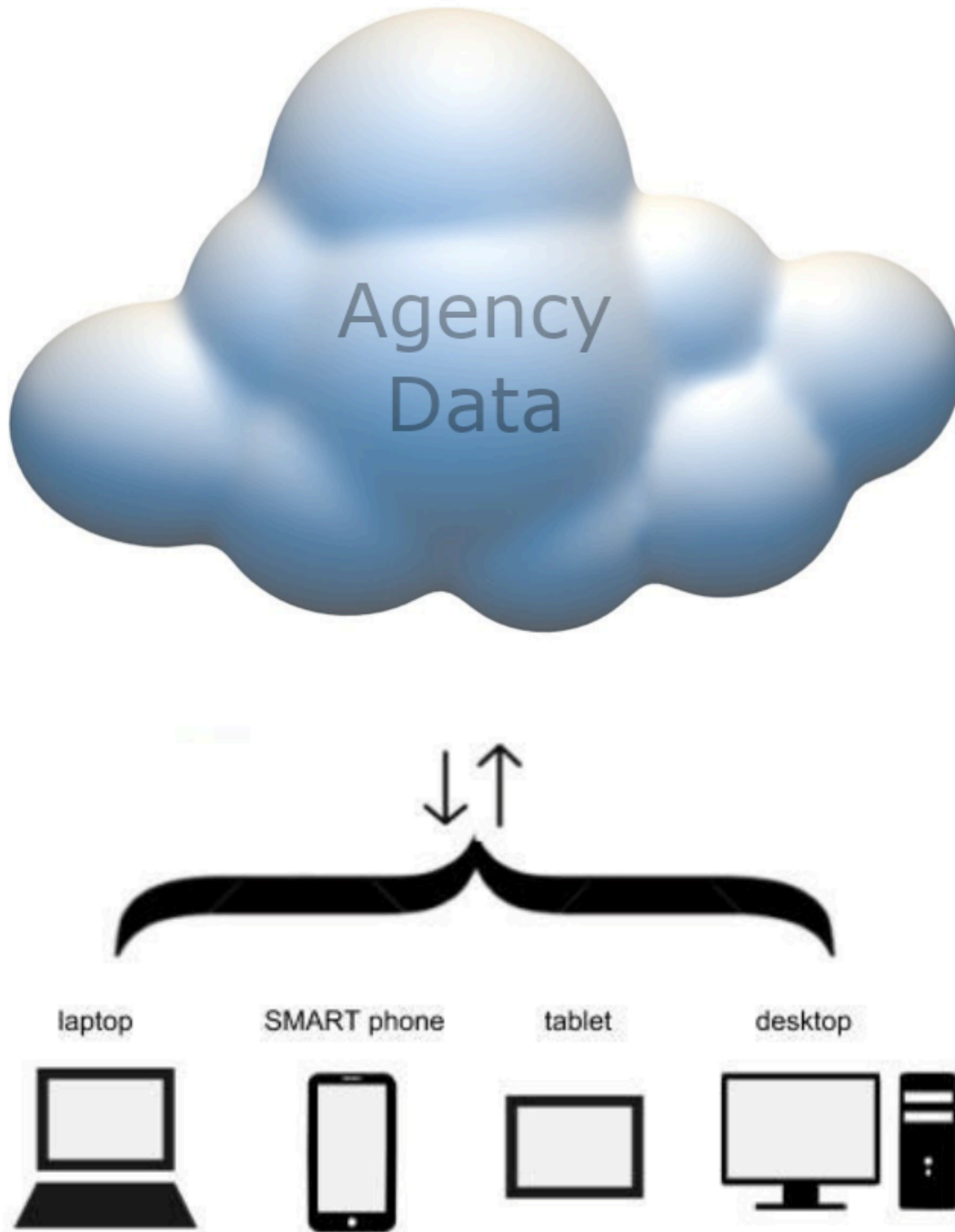
# Data Security

White Paper

2026

# Overview

Your Agency's data is securely stored in the Cloud and is accessible from anywhere at any time, using a variety of different devices.



# Data Security Measures

- 1) All communications between you and the server are encrypted using SSL to ensure the privacy and security of your data while in transit. This is in addition to the encryption that is employed by ACS software on your data before it is sent or received.



- 2) All files to access the system are stored within a protected domain that requires authentication. The credentials for your domain are changed annually.

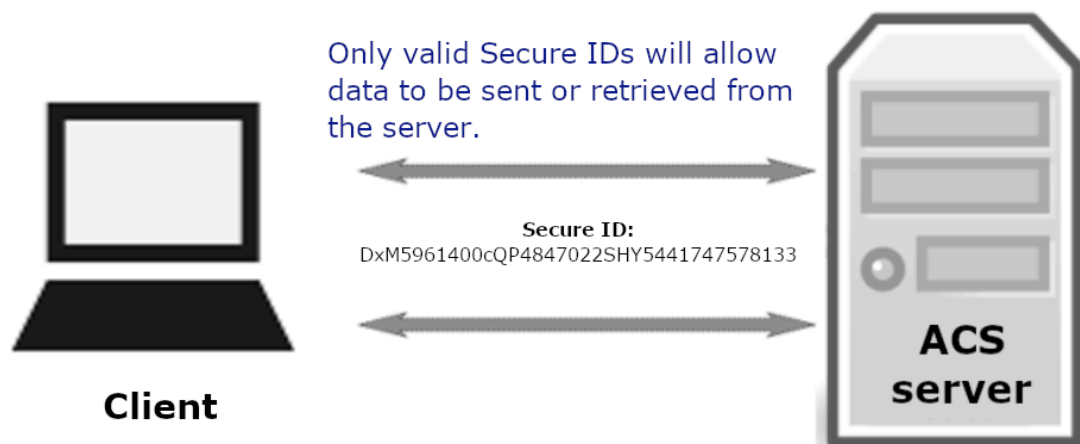
A screenshot of a web sign-in form. The form has a title "Sign in" and a URL "https://secure11.securewebexchange.com". It contains two input fields: "Username" and "Password". At the bottom right, there are two buttons: "Sign in" (in blue) and "Cancel".



- 3) Users are issued a unique username and password to access the server. Managers can easily suspend any account if required.



- 4) Every time a user logs in, the server issues a new Secure ID for that session. The Secure ID is necessary for every transaction with the server. Without this unique Secure ID, the server will not transmit any data to or from the Client.



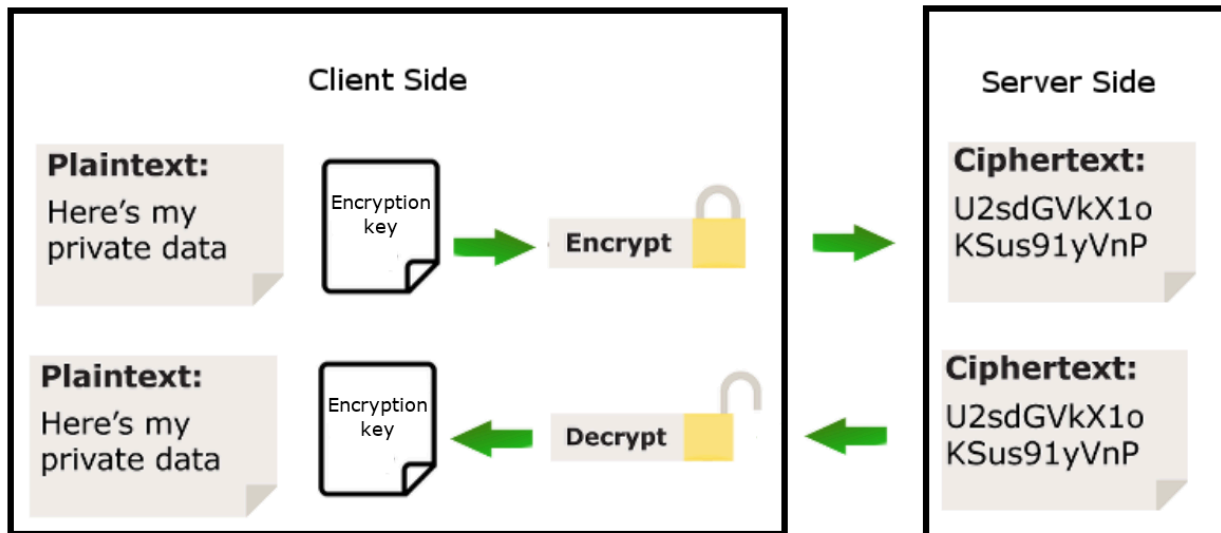
5) Data is encrypted in the user's browser, **before** it is sent and stored on the server. Data from the server is decrypted in the user's browser, **after** it has arrived from the server. This is in addition to the SSL encryption used to transmit data. Data is encrypted and decrypted in the user's browser by the Agency Encryption key using AES 256 bit encryption. This key is NEVER stored on the server. Even if the server was compromised (which is unlikely), the data residing on the server is protected from ever being decrypted. Every agency is issued a unique Encryption key for their data.



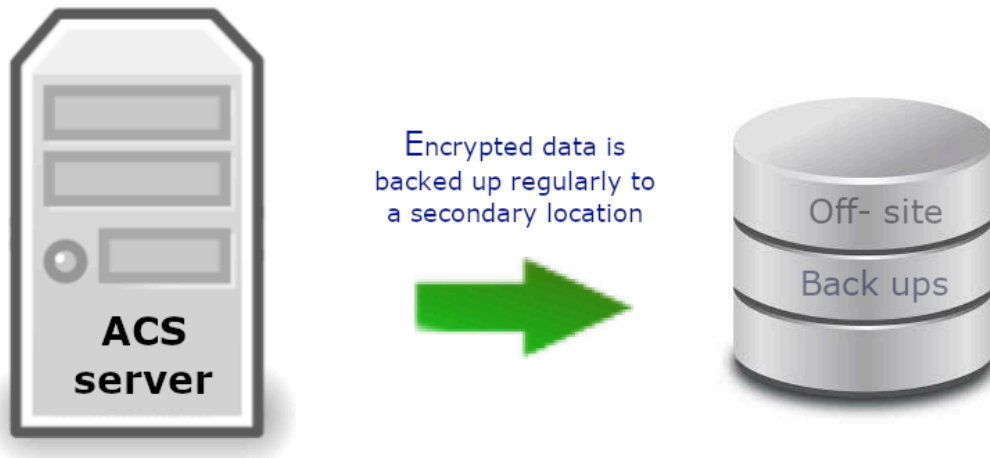
## Encryption key

ACS456789543kvx

Test



6) Agency Data is regularly backed up off-site for additional security and data integrity. The backups are maintained in their encrypted state. If the server was ever compromised or the victim of ransomware, Agency data can be restored from the latest backups that are securely stored off-site at a secondary location.



### Accountable Care



ACS has made every effort to ensure the privacy, security and integrity of your Agency's data. We regularly review our methodologies to ensure that we are adhering to the best practices of the industry.